

RECREATION NL'S ARENA OPERATIONS WORKSHOP

Wednesday, November 13, 2019
The Sandman Hotel, St. John's, NL



Arena Operations Workshop

This workshop provides the essential skills and knowledge about being a great Arena Operator. As well as, exploring how arena operations have evolved over the years.

It includes a workshop session from a leading expert in arena operations, open discussions impacting participants, as well as understanding responsibilities of arena partners.

CHARTING THE FUTURE

Presented by: *Terry Piche (ORFA) - 3 hour session*

Terry Piche has been ORFA's Technical Director for 19 year and has had a front row seat to many of the challenges that impact our industry coast to coast. He has played an active roll in helping design how Ontario and other organizations including NHL Operators are meeting many of these challenges.

His topics will include:

- From rink rat to ice technician – how did that happen?
- Understanding the difference between regulatory compliance and industry best practice?
- Reviewing the actual legal and moral responsibilities of all rink partners – what is really at risk?
- The real role of the rink user fee systems.
- Dealing with user groups that keep changing the way we operate without asking.
- The importance of designing contracts that actually control the rink environment.
- Dealing with aging ice arena infrastructure.
- Communicating the message so they don't shoot the messenger.
- The importance of developing an effective plan to meet the challenges ahead.
- Open discussions on issues impacting participants.

ROUN TA E I CU ION

etai s Key discussion points around major issues relating to ammonia, gas/propane, safety practices, training and overall consultation on the efficient and effect operation of arenas in Newfoundland and Labrador. Information will be provided by Service NL.

To register for this event, please fill out the form below and return to info@recreationnl.com.

